

QUALITY GUARANTEED

BAGNODESIGN products are guaranteed to meet or exceed your requirements, as well as meet the requirements of any building standard throughout the World, without exception...

SPECIFIC GUARANTEE DETAILS

Unless otherwise stated, guarantees for **BAGNODESIGN** products are as follows:



Bottle opener – Clothes Line – Hair Dryer – Hand-Dryer – Heated Towel Rail – Mirror Heater Pad – Soap Dispenser – Waste Bin – Wiper – Sanitary Bag Dispenser – Tissue Dispenser – Assisted Bath – Bath Panel (Wood/Plastic) – Countertops (wood/marble) – TV Mirror – Infra-Red Mixer – Collar – Flush Pipe – Shower Hose – Glass Basin – Metal Basin – Wooden Basin – WC Seat – Bidet Seat – Bidet Spray – SPA TV's – Whirlpools



Paper Dispenser – Shaving Mirror – Toilet Brush Holder – Basin Leg – Mirror Cabinet – Vanity Unit – Vertical Wall Cabinet – Illuminated/Non Illuminated Mirror – Infra-Red Flush Plate – Push Type Waste* – Bath Waste*



Door Stop – Bath feet – **BAGNOQUARTZ** products – Concealed Cistern – Manual Flush Plate – Floor/Shower Drain/Channel – Body Spray* – Hand-shower* – Shower Head/Arm* – Shower Seat – Slide Rail Kit*



Ceramic Basin / Bidet / WC / WC Cistern / Urinal Partition / Urinal / Shower Tray – Grab Bar* – Robe Hook* – Bath Rack* – Shelf* – Shower Basket* – Soap Dish* – Toilet Roll Holder* – Towel Rack* – Towel Stand* – Towel Rail* – Towel Ring* – Tumbler & Holder* – Bath Leg Set – Acrylic Baths – **BAGNOTEK** items – Steel Baths – Cleaner Sink – Basin* / Bidet* / Shower* / Bath* / Kitchen* / Thermostatic mixers* – Spout* – Angle Valve* – Stop Valve* – Shower Enclosure – Bath Screen – Walk-In-Panel – Wall Outlet*

**denotes 1 Yr on Special Finishes*

ALL GUARANTEES ARE SUBJECT TO THE FOLLOWING CONDITIONS:

Subject to the terms contained herein **BAGNODESIGN** at our discretion, will repair or replace free of charge the product or replacement part, if found to be defective.

-The guarantee applies solely to the original purchaser with proof of purchase. The benefit of this guarantee cannot be transferred to a third party.

-The guarantee is against manufacturing defects only, all products must be checked at the time of delivery or collection to ensure that they are received in good order and condition.

-Any products not checked at the time of delivery must be reported back to our Customer Care team within 24 hrs. photo evidence of any defect will be required. Mirrors must be checked for any damage and reported on day of delivery.

-Any defect is not due to installation error, accident, misuse or negligence, whether caused by the purchaser, contractor, or a service provider, or any other cause beyond the control of **BAGNODESIGN**.

-Any defect is not due to the use of an unsuitable water or excessive pressure which includes lime scale or any waterborne debris.

-The product has been installed, used, cleaned and maintained in accordance with the product instructions and Care and Maintenance guidelines and subjected to normal intended use.

-If the Product is modified/adapted in anyway way from the delivered item the Guarantee becomes null and void.

-Any defect is not due to damage caused by fire, flood (excessive water) or any other abnormal environmental cause, smoke, damp or high temperatures.

-The guarantee does not cover normal wear and tear on components such as filters, seals, 'O' rings, washers, fluorescent bulbs/tubes, batteries etc.

-Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date.

-Repair using non- **BAGNODESIGN** parts.

-The guarantee does not cover ex-display or clearance products.

-In line with our continuous product development policy, we reserve the right to change the product, packaging and documentation specifications without notice. In the event of a part becoming unavailable we reserve the right to supply a substitute of equal quality.

-The guarantee will not extend to any consequential loss and does not cover any related damages including labour to repair.